



A YEAR IN WITH FIRECLOUD365

The Imperial Hotel Strategic move to a digital fire safety solution FireCloud365 and we talked to Des Hynes the General Manager who Championed the project

BIG RESULTS



28,000+ checks recorded



96% Success rate



100Hrs+ Saved

What was your experience with the set-up?

It's absolutely straightforward. No problem at all, no issues whatsoever. I must mention that I've worked with Joanne in the past, and I've always found her attention to detail in setup to be absolutely top-notch.

Had you any hesitations before purchase?

No, not at all. I give the team here a quick presentation of how it works. They might be new to this kind of IT, especially for a hotel. However, everyone embraced it once they saw its capabilities. So, absolutely no issues whatsoever.

How has the intervention of FireCloud365 been?

It went very well, actually. Everybody bought into it very fast. Setting it up was gradual because, as I mentioned, this kind of implementation was entirely new here. So, we introduced it gradually. We gradually increased the fire points as we progressed and started utilizing the uploading of documents, including fire drills, gradually. This approach ensured that we didn't overwhelm anyone with a sudden, massive change.

What would you say to others considering FireCloud365?

Oh, certainly, if you're seeking efficiencies, traceability, and compliance, Fire Cloud is the solution. Forget about paperwork—it eliminates the hassle of chasing paper trails. You're no longer reliant on hoping people are doing things correctly. With Fire Cloud, it's not just a matter of ticking a box or writing in a book; you physically go to the location to ensure the sensors are activated. I find it brilliant; it's not a trivial matter at all. We implemented it in two properties, starting with the hotel and then extending it to the hostel.

How have your colleagues adapted to FireCloud365?

Everyone's been great with it! The best part is that all of our colleagues, from the boss to the cleaning staff, can access and use FireCloud365. It's made fire safety everyone's responsibility, and everyone has embraced it. It's become a regular part of our routine, and we're all on board.

How would you rate FireCloud365?

5 Star - (Beyond Expectations) ★★★★★